SEPTEMBER 10, 2018



ADA TRANSITION PLAN

CITY OF LINO LAKES
600 TOWN CENTER PARKWAY

1. Introduction

A. TRANSITION PLAN NEED AND PURPOSE

The Americans with Disabilities Act (ADA), enacted on July 26, 1990, is a civil rights law prohibiting discrimination against individuals on the basis of disability. ADA consists of five titles outlining protections in the following areas:

- 1. Employment
- 2. State and local government services
- 3. Public accommodations
- 4. Telecommunications
- Miscellaneous Provisions

Title II of ADA pertains to the programs, activities and services public entities provide. As a provider of public transportation services and programs, the City of Lino Lakes must comply with this section of the Act as it specifically applies to public service agencies. Title II of ADA provides that, "...no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." (42 USC. Sec. 12132; 28 CFR. Sec. 35.130)

As required by Title II of <u>ADA</u>, <u>28 CFR. Part 35 Sec. 35.105 and Sec. 35.150</u>, the City of Lino Lakes has conducted a self-evaluation of its facilities within public rights of way and has developed this Transition Plan detailing how the organization will ensure that all of those facilities are accessible to all individuals.

B. ADA AND ITS RELATIONSHIP TO OTHER LAWS

Title II of ADA is companion legislation to two previous federal statutes and regulations: the Architectural Barriers Acts of 1968 and Section 504 of the Rehabilitation Act of 1973.

The Architectural Barriers Act of 1968 is a Federal law that requires facilities designed, built, altered or leased with Federal funds to be accessible. The Architectural Barriers Act marks one of the first efforts to ensure access to the built environment.

Section 504 of the Rehabilitation Act of 1973 is a Federal law that protects qualified individuals from discrimination based on their disability. The nondiscrimination requirements of the law apply to employers and organizations that receive financial assistance from any Federal department or agency. Title II of ADA extended this coverage to all state and local government entities, regardless of whether they receive federal funding or not.

C. AGENCY REQUIREMENTS

Under Title II, the City of Lino Lakes must meet these general requirements:

 Must operate their programs so that, when viewed in their entirety, the programs are accessible to and useable by individuals with disabilities (<u>28 C.F.R. Sec. 35.150</u>).

- May not refuse to allow a person with a disability to participate in a service, program
 or activity simply because the person has a disability (28 C.F.R. Sec. 35.130 (a).
- Must make reasonable modifications in policies, practices and procedures that deny
 equal access to individuals with disabilities unless a fundamental alteration in the
 program would result (28 C.F.R. Sec. 35.130(b) (7).
- May not provide services or benefits to individuals with disabilities through programs
 that are separate or different unless the separate or different measures are
 necessary to ensure that benefits and services are equally effective (<u>28 C.F.R. Sec.</u>
 35.130(b)(iv) & (d).
- Must take appropriate steps to ensure that communications with applicants, participants and members of the public with disabilities are as effective as communications with others (29 C.F.R. Sec. 35.160(a).
- Must designate at least one responsible employee to coordinate ADA compliance [28 CFR Sec. 35.107(a)]. This person is often referred to as the "ADA Coordinator." The public entity must provide the ADA coordinator's name, office address, and telephone number to all interested individuals [28 CFR Sec. 35.107(a)].
- Must provide notice of ADA requirements. All public entities, regardless of size, must provide information about the rights and protections of Title II to applicants, participants, beneficiaries, employees, and other interested persons [28 CFR Sec. 35,106]. The notice must include the identification of the employee serving as the ADA coordinator and must provide this information on an ongoing basis [28 CFR Sec. 104.8(a)].
- Must establish a grievance procedure. Public entities must adopt and publish
 grievance procedures providing for prompt and equitable resolution of complaints [28
 CFR Sec. 35.107(b)]. This requirement provides for a timely resolution of all
 problems or conflicts related to ADA compliance before they escalate to litigation
 and/or the federal complaint process.

This document has been created to specifically cover accessibility within the public rights of way and does not include information on the City of Lino Lakes' programs, practices, or building facilities not related to public rights of way.

2. SELF-EVALUATION

A. OVERVIEW

The City of Lino Lakes is required, under Title II of the Americans with Disabilities Act (ADA) and 28CFR35.105, to perform a self-evaluation of its current transportation infrastructure policies, practices, and programs. This self-evaluation will identify what policies and practices impact accessibility and examine how the City of Lino Lakes implements these policies. The goal of the self-evaluation is to verify that, in implementing the City of Lino Lakes' policies and practices, the department is providing accessibility and not adversely affecting the full participation of individuals with disabilities.

The self-evaluation also examines the condition of the City of Lino Lakes' Pedestrian Circulation Route/Pedestrian Access Route) (PCR/PAR) and identifies potential need for PCR/PAR infrastructure improvements. This will include the curb ramps and bicycle/pedestrian trails that are located within the City of Lino Lakes rights of way. Any barriers to accessibility identified in the self-evaluation and the remedy to the identified barrier are set out in this transition plan.

B. SUMMARY

In July and August of 2018, the City of Lino Lakes Public Services staff conducted an inventory of 370 pedestrian curb ramps within its public right of way. In addition, data from the City's pavement management system was used to evaluate the condition of 30 miles of bituminous trail segments within its public right of way.

A summary of these facilities as provided by City of Lino Lakes staff related to ADA standards is found in **Appendix A** and will be updated periodically.

3. POLICIES AND PRACTICES

A. PREVIOUS PRACTICES

Since the adoption of the ADA, the City of Lino Lakes has striven to provide accessible pedestrian features as part of the City's capital improvement projects. As additional information was made available as to the methods of providing accessible pedestrian features, the City of Lino Lakes updated their procedures to accommodate these methods.

B. POLICY

The City of Lino Lakes' goal is to continue to provide accessible pedestrian design features as part of the City's capital improvement projects. The City of Lino Lakes has established ADA design standards and procedures as listed in **Appendix F**. These standards and procedures will be kept up to date with nationwide and local best management practices.

The City will consider and respond to all accessibility improvement requests. All accessibility improvements that have been deemed reasonable will be scheduled consistent with transportation priorities. The City of Lino Lakes will coordinate with external agencies to

ensure that all new or altered pedestrian facilities within the City of Lino Lakes jurisdiction are ADA compliant to the maximum extent feasible.

Maintenance of pedestrian facilities within the public right of way will continue to follow the policies set forth by the City of Lino Lakes. All City street reconstruction projects with pedestrian facilities will be designed and constructed in accordance with the most current ADA guidance and design best practices to the maximum extent feasible.

Requests for accessibility improvements can be submitted to the ADA Coordinator. Contact information for the ADA Coordinator is located in **Appendix E**.

4. IMPROVEMENT SCHEDULE

A. PRIORITY AREAS

The City of Lino Lakes has identified areas near public buildings/facilities and schools as a priority for planned accessibility improvement projects. Additional priority will be given to any location where an improvement project or alteration was constructed after January 26, 1991, and accessibility features were omitted.

B. EXTERNAL AGENCY COORDINATION

Many other agencies are responsible for pedestrian facilities within the jurisdiction of the City of Lino Lakes, including Anoka County, MnDOT, and Metro Transit. The City will coordinate with those agencies to track and assist in the facilitation of the elimination of accessibility barriers along their routes.

C. SCHEDULE

The City of Lino Lakes has set the following schedule goals for improving the accessibility of its pedestrian facilities within the City jurisdiction:

 After 20 years, 80 percent of accessibility features within the jurisdiction of the City of Lino Lakes would be ADA compliant.

5. ADA COORDINATOR

In accordance with 28 CFR 35.107(a), the City of Lino Lakes has identified an ADA Title II Coordinator to oversee the City's policies and procedures. Contact information for this individual is located in **Appendix E**.

6. IMPLEMENTATION SCHEDULE

The City of Lino Lakes will utilize two primary methods for upgrading pedestrian facilities to the current ADA standards. The first and most comprehensive of the two methods are the scheduled street and utility improvement projects. All pedestrian facilities impacted by these projects will be upgraded to current ADA accessibility standards. The second method is the stand-alone sidewalk and ADA accessibility improvement project. These projects may be

incorporated into the Capital Improvement Program (CIP) on a case by case basis as determined by the City of Lino Lakes. The City CIP, which includes a detailed schedule and budget for specific improvements, is available on the City's website at https://www.ci.lino-lakes.mn.us. The City also has an annual maintenance budget for sidewalk improvements that may be utilized as appropriate.

7. Public Outreach

The City of Lino Lakes recognizes that public participation is an important component in the development of this document. Input from the community has been gathered and used to help define priority areas for improvements within the jurisdiction of the City of Lino Lakes.

Public outreach for the creation of this document consisted of comments and discussion at the September 4th, 2018, City Council work session meeting. This document is also available on-line for public review. A summary of comments received and detailed information regarding the public outreach activities are located in **Appendix C**.

Additional public outreach efforts will be provided as the City implements its plan and over time as improvements are made.

8. GRIEVANCE PROCEDURE

Under the Americans with Disabilities Act, each agency is required to publish its responsibilities in regard to the ADA. A draft of this public notice is provided in **Appendix D**. If users of the City of Lino Lakes facilities and services believe the City has not provided reasonable accommodation, they have the right to file a grievance.

In accordance with 28 CFR 35.107(b), the City of Lino Lakes has developed a grievance procedure for the purpose of the prompt and equitable resolution of citizens' complaints, concerns, comments, and other grievances. This grievance procedure is outlined in **Appendix D**.

9. MONITOR THE PROGRESS

This document will continue to be updated as conditions within the City evolve.

The appendices in this document will be updated periodically, while the main body of the document will be updated every five years with a future update schedule to be developed at that time. A public comment period will be incorporated into each update.

APPENDICES

- A. SELF-EVALUATION RESULTS
- B. SCHEDULE / BUDGET INFORMATION
- C. PUBLIC OUTREACH
- D. GRIEVANCE PROCEDURE
- **E. CONTACT INFORMATION**
- F. AGENCY ADA DESIGN STANDARDS AND PROCEDURES
- G. GLOSSARY OF TERMS

APPENDIX A - SELF-EVALUATION RESULTS

The City of Lino Lakes Public Services staff performed an inventory of curb ramps in July and August of 2018. A total of 370 curb ramp locations were inventoried. In addition, information related to the pavement condition of trails was provided from the City's pavement management system. Based upon this information, this initial self-evaluation of pedestrian facilities yielded the following results:

- 23 percent of curb ramps have truncated domes
- 21 traffic signals include Accessible Pedestrian Signal (APS) audible features
- 61 percent of trails were rated as good condition or higher
- 39 percent of trails were rated as average or lower

APPENDIX B - SCHEDULE / BUDGET INFORMATION

1. UNIT PRICES

Construction costs for upgrading facilities can vary depending on each individual improvement and conditions of each site. Costs can also vary on the type and size of project the improvements are associated with. Listed below are representative 2018 costs for some typical accessibility improvements based on if the improvements are included as part of a retrofit type project, or as part of a larger comprehensive capital improvement project.

Intersection corner ADA improvement retrofit: +/- \$3,000 per corner

Intersection corner ADA improvement as part of adjacent capital project: +/- \$1,500 per corner

Traffic control signal APS upgrade retrofit: +/-\$ 15,000

Traffic control signal APS upgrade as part of full traffic control signal installation: +/- \$10,000

Sidewalk / Trail ADA improvement retrofit: +/- \$5.00 per SF

Sidewalk / Trail ADA improvement as part of adjacent capital project: +/- \$3.50 per SF

Bus Stop ADA improvement retrofit: +/- \$400 per stop

Bus Stop ADA improvement as part of adjacent capital project: +/- \$250 per stop

2. ESTIMATED COSTS

Based on the results of the self-evaluation, the estimated costs associated with providing ADA accessibility for city-owned facilities within the public right of way is \$1,180,000. This amount is significant, and the City of Lino Lakes will work towards providing ADA accessibility as financially feasible and will incorporate ADA compliance standards into future City right of way projects. A systematic approach to providing accessibility will be taken in order to absorb the cost into the City of Lino Lakes budget for improvements to the public right of way. Additional city contributions may be required as part of county and state roadway improvements based on cost participation policies as they upgrade facilities consistent with their respective ADA Transition Plan goals and objectives.

The City of Lino Lakes Capital Improvement Plan (CIP), which includes a detailed schedule and budget for specific improvements, is available on the City's website at:

https://www.ci.lino-lakes.mn.us/

	Replace	Unit Cost	Subtotal	Total
Trail	64,251 SF	\$ 5.00 /SF	\$321,255.00	¢ 1 170 255 00
Curb Ramps	286 Each	\$ 3,000.00 /Each	\$858,000.00	\$ 1,179,255.00

APPENDIX C - PUBLIC OUTREACH

On September 4th, 2018, the City Council discussed the draft ADA Transition Plan during a Work Session meeting.

Additional public outreach efforts will be provided as the City implements its plan and over time as improvements are made.

APPENDIX D – GRIEVANCE PROCEDURE

As part of the ADA requirements the City has posted the following notice outlining its ADA requirements:

1. PUBLIC NOTICE

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, The City of Lino Lakes will not discriminate against qualified individuals with disabilities on the basis of disability in the City's services, programs, or activities.

Employment: The City of Lino Lakes does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

Effective Communication: The City of Lino Lakes will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Lino Lakes will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all City programs, services, and activities. For example, individuals with service animals are welcomed in City offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City of Lino Lakes program, service, or activity, should contact the office of the City's ADA Coordinator, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City of Lino Lakes to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

The City of Lino Lakes will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

2. <u>CITY OF LINO LAKES GRIEVANCE PROCEDURE UNDER THE AMERICANS WITH</u> DISABILITIES ACT

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the City of Lino Lakes. The City's Personnel Policy governs employment-related complaints of disability discrimination.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

ADA Coordinator:

Rick DeGardner
Public Services Director
600 Town Center Parkway
Lino Lakes, MN 55014

Within 15 calendar days after receipt of the complaint, the ADA Coordinator or assigned designee will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, the ADA Coordinator or assigned designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the City of Lino Lakes and offer options for substantive resolution of the complaint.

If the response by the ADA Coordinator or assigned designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the City Administrator or assigned designee.

Within 15 calendar days after receipt of the appeal, the City Administrator or assigned designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the City Administrator or assigned designee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by the ADA Coordinator or assigned designee, appeals to the City Administrator or assigned designee, and responses from these two offices will be retained by the City of Lino Lakes for at least seven years.

Complaints of Title II violations may also be filed with the DOJ within 180 days of the date of discrimination. In certain situations, cases may be referred to a mediation program

sponsored by the Department of Justice (DOJ). The DOJ may bring a lawsuit where it has investigated a matter and has been unable to resolve violations.

For more information, contact:

U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, N.W.
Disability Rights Section - NYAV
Washington, D.C. 20530

www.ada.gov
(800) 514-0301 (voice – toll free)
(800) 514-0383 (TTY)

Title II may also be enforced through private lawsuits in Federal court. It is not necessary to file a complaint with the DOJ or any other Federal agency, or to receive a "right-to-sue" letter, before going to court.

City of Lino Lakes

Title II of the Americans with Disabilities Act Section 504 of the Rehabilitation Act of 1973 Discrimination Complaint Form

Instructions: Please fill out this form completely, in black ink or type. Sign and return to the address on page 3.

Complainant:			
		her than the complainant):	
Address:			
Telephone:	Home:	Business:	
Government,	or organization, or i	institution which you believe has discriminated	I
Name:			
Address:			
Telephone Nu			

When did the discrimination occur?	Date:
Describe the acts of discrimination providing the name(discriminated (use space on page 3 if necessary):	(s) where possible of the individuals who
Have efforts been made to resolve this complaint throughout government, organization, or institution?	gh the internal grievance procedure of the
Yes No	
If yes: what is the status of the grievance?	
Has the complaint been filed with another bureau of the or local civil rights agency or court?	e Department of Justice or any other Federal, State,
Yes No	
If yes:	
Agency or Court:	
Contact Person:	
Address:	
City, State, and Zip Code:	
Telephone Number:	
Date Filed:	

Do you intend to file with another agency or court?
Yes No
Agency or Court:
Address:
City, State and Zip Code:
Telephone Number:
Additional space for answers:
Signature:
Date:

ADA Coordinator 600 Town Center Parkway Lino Lakes, MN 55014

Return to:

APPENDIX E - CONTACT INFORMATION

1. ADA TITLE II COORDINATOR

Name: Rick DeGardner, Public Services Director

Address: 600 Town Center Parkway

Lino Lakes, MN 55014

Phone: 651-982-2444

E-mail: rick.degardner@ci.lino-lakes.mn.us

2. Public Right of Ways ADA Implementation Coordinator

Name: Rick DeGardner, Public Services Director

Address: 600 Town Center Parkway

Lino Lakes, MN 55014

Phone: 651-982-2444

E-mail: rick.degardner@ci.lino-lakes.mn.us

APPENDIX F – AGENCY ADA DESIGN STANDARDS AND PROCEDURES

1. **DESIGN PROCEDURES**

Intersection Corners

Curb ramps or blended transitions will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for an intersection corner to achieve full accessibility within the scope of any project. Those limitations will be noted and those intersection corners will remain on the transition plan. As future projects or opportunities arise, those intersection corners shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, each intersection corner shall be made as compliant as possible in accordance with the judgment of City staff.

Sidewalks / Trails

Sidewalks and trails will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for segments of sidewalks or trails to achieve full accessibility within the scope of any project. Those limitations will be noted and those segments will remain on the transition plan. As future projects or opportunities arise, those segments shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, every sidewalk or trail shall be made as compliant as possible in accordance with the judgment of City staff.

Traffic Control Signals

Traffic control signals will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for individual traffic control signal locations to achieve full accessibility within the scope of any project. Those limitations will be noted and those locations will remain on the transition plan. As future projects or opportunities arise, those locations shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, each traffic signal control location shall be made as compliant as possible in accordance with the judgment of City staff.

Bus Stops

Bus stops will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects in coordination with Metro Transit. There may be limitations which make it technically infeasible for individual bus stop locations to achieve full accessibility within the scope of any project. Those limitations will be noted and those locations will remain on the transition plan. As future projects or opportunities arise, those locations shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, each bus stop location shall be made as compliant as possible in accordance with the judgment of City staff and coordination with Metro Transit.

Other Transit Facilities

Additional transit facilities are present within the limits of the City of Lino Lakes. Those facilities fall under the jurisdiction of Metro Transit. The City of Lino Lakes will work with Metro Transit to ensure that those facilities meet all appropriate accessibility standards.

Other policies, practices and programs

Policies, practices and programs not identified in this document will follow the applicable ADA standards.

2. DESIGN STANDARDS

The City of Lino Lakes has PROWAG, as adopted by the Minnesota Department of Transportation (MnDOT), as its design standard. Refer to MnDOT Accessibility Design Guidance for current standards on the MnDOT website at: http://www.dot.state.mn.us/ada/design.html.

APPENDIX G - GLOSSARY OF TERMS

ABA: See Architectural Barriers Act.

ADA: See Americans with Disabilities Act.

ADA Transition Plan: Mn/DOT's transportation system plan that identifies accessibility needs, the process to fully integrate accessibility improvements into the Statewide Transportation Improvement Program (STIP), and ensures all transportation facilities, services, programs, and activities are accessible to all individuals.

ADAAG: See Americans with Disabilities Act Accessibility Guidelines.

Accessible: A facility that provides access to people with disabilities using the design requirements of the ADA.

Accessible Pedestrian Signal (APS): A device that communicates information about the WALK phase in audible and vibrotactile formats.

Alteration: A change to a facility in the public right of way that affects or could affect access, circulation, or use. An alteration must not decrease or have the effect of decreasing the accessibility of a facility or an accessible connection to an adjacent building or site.

Americans with Disabilities Act (ADA): The Americans with Disabilities Act; Civil rights legislation passed in 1990 and effective July 1992. The ADA sets design guidelines for accessibility to public facilities, including sidewalks and trails, by individuals with disabilities.

Americans with Disabilities Act Accessibility Guidelines (ADAAG): contains scoping and technical requirements for accessibility to buildings and public facilities by individuals with disabilities under the Americans with Disabilities Act (ADA) of 1990.

APS: See Accessible Pedestrian Signal.

Architectural Barriers Act (ABA): Federal law that requires facilities designed, built, altered or leased with Federal funds to be accessible. The Architectural Barriers Act marks one of the first efforts to ensure access to the built environment.

Capital Improvement Program (CIP): The CIP for the Transportation Department includes an annual capital budget and a five-year plan for funding the new construction and reconstruction projects on the county's transportation system.

Detectable Warning: A surface feature of truncated domes, built in or applied to the walking surface to indicate an upcoming change from pedestrian to vehicular way.

DOJ: See United States Department of Justice

Federal Highway Administration (FHWA): A branch of the US Department of Transportation that administers the federal-aid Highway Program, providing financial assistance to states to construct and improve highways, urban and rural roads, and bridges.

FHWA: See Federal Highway Administration

Pedestrian Access Route (PAR): A continuous and unobstructed walkway within a pedestrian circulation path that provides accessibility.

Pedestrian Circulation Route (PCR): A prepared exterior or interior way of passage provided for pedestrian travel.

PROWAG: An acronym for the *Guidelines for Accessible Public Rights-of-Way* issued in 2005 by the U. S. Access Board. This guidance addresses roadway design practices, slope, and terrain related to pedestrian access to walkways and streets, including crosswalks, curb ramps, street furnishings, pedestrian signals, parking, and other components of public rights of way.

Right of Way: A general term denoting land, property, or interest therein, usually in a strip, acquired for the network of streets, sidewalks, and trails creating public pedestrian access within a public entity's jurisdictional limits.

Section 504: The section of the Rehabilitation Act that prohibits discrimination by any program or activity conducted by the federal government.

Uniform Accessibility Standards (UFAS): Accessibility standards that all federal agencies are required to meet; includes scoping and technical specifications.

United States Access Board: An independent federal agency that develops and maintains design criteria for buildings and other improvements, transit vehicles, telecommunications equipment, and electronic and information technology. It also enforces accessibility standards that cover federally funded facilities.

United States Department of Justice (DOJ): The United States Department of Justice (often referred to as the Justice Department or DOJ), is the United States federal executive department responsible for the enforcement of the law and administration of justice.